



Service/Sale End

Tuesday, December 2, 2025

Customer Notification – Obsolescence of Nextflow v20.10

Dear Customer,

Illumina is writing to inform you that Nextflow version v20.10 on Illumina Connected Analytics will be made obsolete on April 22, 2026. After this date, all existing pipelines using Nextflow v20.10 will no longer run. We are making this change to improve the reliability, security, and supportability of Nextflow pipelines on Illumina Connected Analytics. Please update your pipelines to a newer Nextflow version listed in the table below.

Learn more about Nextflow on Illumina Connected Analytics by visiting our [documentation page](#).

Application and Version Being Made Obsolete	Alternative Applications and Versions
Nextflow v20.10	Nextflow v24.10 (recommended) Nextflow v22.04

We're Here to Help

We recognize the impact that an obsolescence notice may have on your operation. We are committed to providing you with the highest quality service and support during this process. For questions or concerns, please contact Illumina Technical Support at techsupport@illumina.com. We greatly appreciate your continued business.

Sincerely,

The Customer Notification Team
Illumina, Inc.
Website: www.illumina.com

Why You're Receiving This Notification

You are receiving this notification because our records indicate that you are the appropriate contact for your organization for product changes, product obsolescence, and quality issues.

Please be aware that these notifications contain essential information about our products and are not marketing communications. As such, you may receive these notifications despite having opted-out of receiving marketing communications from Illumina. If you are not the appropriate individual in your organization to receive these notifications, you may unsubscribe from these notifications by [submitting this form](#). For more information, please see our [Privacy Policy](#).

Technical Support:
techsupport@illumina.com

Customer Care:
customercare@illumina.com